

Bendigo Bank Telco Offer Changing Ownership Form

Changing ownership on your account means transferring the contract or service you currently have with Community Telco to another person. You'll need to do this if you're moving out of a shared flat, if you want to transfer your Community Telco account to another member of the household or if you've arranged for someone else to take responsibility for your Community Telco services.

Instructions

- Both the previous owner and the new owner need to fill in this form.
- If you're the new owner (the person taking over this Community Telco account), please provide copies of three pieces of identification with this completed form. This identification must include at least one piece with a photo (e.g. a passport or driver's licence).
- We're going to ask you to provide some personal information to help us assess and set up your Direct Debit. We'll use this information strictly in accordance with our privacy policy. You can find this at www.communitytelco.com.au.
- When you've filled in this form, return it to us by fax or mail
Fax: 1800 442 919
Postal address: Community Telco, PO Box 1187, Bendigo VIC 3552

This form will print in a faxable format without the grey background.

1 Eligibility

You can transfer your services to someone else if

- You don't owe money on your account

You can have services transferred to you if

- You have a Community Telco account
- You don't have a Community Telco account but are happy to set one up

2 Choose the services being transferred

Which services would you like transferred?

All (if you choose this option you don't need to list each service below)

Phone

Number

Internet

Email address

Mobile

Number

These services are being transferred to

Another Community Telco account in your name

Account no.

Another person's Community Telco account

Account no.

A new Community Telco account

3 Contact details

Current owner

Title

First name

Last name

Phone

Community Telco Account no.

Email address

No. and street

Suburb/Town

State

Postcode

New owner

Title

First name

Last name

3 Contact details (continued)

Phone

Community Telco Account no.

Email address

No. and street

Suburb/Town

State

Postcode

Identification

Hint You can use a Medicare card number, passport, driver's licence or building access card.

Driver's licence

Passport

Other

Identification no.

4 Agreement

If you are the current owner please read this declaration, and then sign it

I confirm that I, (Name)

- am the current owner of the services detailed in 2 above
- agree to transfer these services to the new owner identified in 3 above
- remain liable to Community Telco for all charges incurred in respect of the services detailed in 2 above prior to the date of their transfer to the new owner.

Signature

Date

If you are the new owner please read this declaration, and then sign it

I confirm that I, (Name)

- agree to take ownership of the services detailed in 2 above
- understand and agree to the terms and conditions set out in Community Telco's Standard Form of Agreement (SFOA) and the additional terms and conditions specific to the services being transferred to me. A copy of the SFOA and these additional terms and conditions is available at www.communitytelco.com.au or by contacting Community Telco and
- agree to have a credit check performed and that the transfer of services is dependant on meeting Community Telco's credit standards
- understand I may be charged \$59 per telephony service I transfer into my name.

Signature

Date

5 What happens next?

- Please allow up to five working days for us to complete this request.
- We'll review this information and be in touch if there's anything that we need to ask you.
- You should keep a copy of this form for your records.
- If you are taking over these services and you don't have a Community Telco account already you will be contacted by Community Telco to help you set this up.

6 Important things to understand

- If you are the current owner and you owe money to Community Telco your request to transfer these services is unlikely to be accepted.

Supply of products

Telecommunications and internet products are provided by Community Telco Australia Pty Ltd (CTA) ABN 93 094 908 326. CTA is not an authorised deposit-taking institution (or bank) and the acquiring or purchasing of telecommunications and internet products does not represent a deposit with, obligation or liability of Bendigo and Adelaide Bank Limited. Bendigo and Adelaide Bank Limited does not guarantee the performance of CTA or any of its products and services. Please refer to the Standard Form of Agreement and Acceptable Use Policy for full terms and conditions at www.communitytelco.com.au.

Office use only

Reference number

Received

Processed by

Date

Comments